

2023 Blue Cross and Blue Shield Service Benefit Plan - FEP Blue Focus
Section 5(d). Emergency Services/Accidents
Accidental Injury

Note: We state whether or not the calendar year deductible applies for each benefit listed in this section.

Benefit Description

Accidental Injury

When you receive care for your accidental injury within 72 hours of the injury, we cover:

- **Professional provider** services in the emergency room, hospital outpatient department, including professional care, diagnostic studies, radiology services, laboratory tests, and pathology services, when billed by a professional provider
- **Outpatient hospital** services and supplies, including professional provider services, diagnostic studies, radiology services, laboratory tests, and pathology services, when billed by the hospital
- **Urgent care centers** licensed as and permitted to provide emergency services and supplies, including professional providers' services, diagnostic studies, radiology services, laboratory tests and pathology services, when billed by the urgent care center provider

Notes:

- All follow-up care must be performed and billed for by Preferred providers to be eligible for benefits.
- The urgent care center must be licensed and permitted to provide emergency services in order to receive protections under the NSA. See page [29](#) for more information.
- See Section 5(g) for dental benefits for accidental injury.

You Pay

Preferred: Nothing (no deductible)

Participating: Nothing (no deductible)

Non-participating: Nothing (no deductible)

Non-preferred facilities (Member/Non-member):

- Member: Nothing (no deductible)
- Non-member: Nothing (no deductible)

Note: The benefits described above apply only if you receive care in connection with, and within 72 hours after, an accidental injury. For services received after 72 hours, regular benefits apply. See Sections 5(a), 5(b), and 5(c) for the benefits we provide.

Benefit Description

Professional provider services in the providers office, including, diagnostic studies, radiology services, laboratory tests, and pathology services, when billed by a professional provider.

You Pay

Preferred: Nothing (no deductible)

Participating: Nothing (no deductible)

Non-participating: Any difference between our allowance and the billed amount (no deductible)

Note: The benefits described above apply only if you receive care in connection with, and within 72 hours after, an accidental injury. For services received after 72 hours, regular benefits apply. See Sections 5(a), 5(b), and 5(c) for the benefits we provide.

Benefit Description

When you are admitted to the hospital within 72 hours of an accidental injury, your inpatient admission and inpatient professional care you receive is covered regardless of the hospital's or professional provider's network status.

Notes:

- See Section 5(a), page [39](#) for inpatient professional services.
- See Section 5(c) for services associated with an inpatient admission.
- All follow-up care must be performed and billed for by Preferred providers to be eligible for coverage.
- See page [29](#) for your protections against balance billing from Non-participating providers.
- For more information regarding non-participating provider exceptions, see page [18](#).

You Pay

30% of the Plan allowance (deductible applies)

Note: In certain circumstance you may be responsible for any difference between our allowance and the billed amount for care you receive from Non-member facilities. See page [29](#) for more information on your protections against balance billing from Non-participating providers.

Benefit Description

Urgent care centers, not licensed as or permitted to provide emergency services and supplies, including professional providers' services, diagnostic studies, radiology services, laboratory tests and pathology services, when billed by the provider.

You Pay

Preferred urgent care center: Nothing (no deductible)

Non-preferred (Participating and Non-participating): You pay all charges

Benefit Description

Not covered:

- *Oral surgery except as shown in Section 5(b)*
- *Injury to the teeth while eating*
- *Emergency room professional charges for shift differentials*

You Pay

All charges